

ROUNDTABLE DISCUSSION SERIES



"I have to tell you, I feel a little like I died and went to Credit Manager's Heaven this morning; it was so delightful to be surrounded by people who speak the same business language as I do. Thank you for inviting me and prompting me to go to the meeting, it was well-worth my time and it was a great group."

*- Debbie Coder, Chief Credit Officer
Noco Energy, Tonawanda, NY*

Please select each meeting you plan to attend below. All meetings are from 9 – 10:30 a.m.

Deductions

Date: May 11, 2010
Location: Egg'lectic Cafe, Rolling Meadows, IL
Facilitator: Diana Crowe, IAB Solutions

How to Combat Payment Dictators

Date: June 10, 2010
Location: Egg Harbor Cafe, Lombard, IL
Facilitator: Randy Perry, CCE, Dearborn Wholesale Grocers

The Benefit of Trade Groups

Date: July 20, 2010
Location: Egg Harbor Cafe, Lombard, IL
Facilitator: Andy Stavrou, Ball Horticultural Company

Handling Difficult Customers

Date: August 11, 2010
Location: Egg Harbor Cafe, Lombard, IL
Facilitator: Jane Berry, CBA, Elkay Manufacturing Company

Social Networking

Date: September 21, 2010
Location: Egg Harbor Cafe, Lombard, IL
Facilitator: Rick Hayes, CICP, Viskase Companies, Inc.

How to Hire Quality People

Date: October 6, 2010
Location: Egg Harbor Cafe, Lombard, IL
Facilitator: Chris Alix, CICP, The Chamberlain Group

CEU points and CCE recertification points are available for each meeting.

Meeting Locations

Egg Harbor Cafe-Yorktown Shopping Center
Highland Avenue and Butterfield Road
Lombard, IL *(Located on the Lower Level Between Von Maur and JC Penney)*

Egg'lectic Cafe
2905 Algonquin Road
Rolling Meadows, IL

Cost per Meeting

\$25, per Member *(One coupon per company)*
\$50, per Non-Member

Name _____ Member # _____

Company _____ Address _____

City _____ State _____ Zip _____

Phone _____ Fax _____ E-mail _____

- Check**-Payable to NACM Midwest, and mail to: 3005 Tollview Drive, Rolling Meadows, IL 60008
- Credit Card**-For security reasons, please do not fax your credit card number. Fax this registration form to 636-680-9219, and call Kathy Berendsen at 800-935-6226, ext. 6410 to make your payment.
- Please Invoice**

FAX THIS REGISTRATION FORM TO 636-680-9219. PLEASE USE THIS FORM AS YOUR INVOICE.

All payments must be received one week prior to class start date.

Cancellation Policy: Cancellations must be received in writing, via fax, e-mail or mail, no later than one week prior to the class date to qualify for a full refund. Cancellations received later than one week prior to the class date DO NOT qualify for a refund of registration fees. Sorry, phone cancellations cannot be honored. A 20% surcharge applies to late registrations and rebooking. If you have any questions, please e-mail info@nacmconnect.org.

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